[Windows] AVer PTZ Management Software Release Notes – Mar. 31, 2021

VERSION	**V1.1.1021.0**
HARDWARE COMPATIBILITY	**The following product models are supported by AVer PTZ Management.** **PTC310/PTC310U/PTC310H V0.0.0000.16 or above,** **PTC115/PTC500S/PTC115+/PTC500+ V0.0.1000.45 or above,** **PTZ310/PTZ310N/PTZ330/PTZ330N V0.0.0000.56 or above,** **DL30 V7.0.0010.13 or above**
OPERATING SYSTEMS	**Win OS 10 64-Bit (Recommended)**
Related Software	**AVer IPCam Utility**

V1.1.1021.0 **Release date:** **Mar. 31, 2021**	**<u>WHAT'S NEW</u>** **1. Support 1280x720 resolutions of PTZ Management.** **<u>BUG FIXED</u>** **1. Resolved issues regarding tracking status.** **2. Resolved issues regarding incomplete GUI.** **3. Resolved issues regarding zoom ratio.** **<u>KNOWN ISSUES</u>** **None.**

V1.1.1017.0 **Release date:** **Jan. 27, 2021**	**<u>WHAT'S NEW</u>** **2. Support PTC115+, PTC500+, DL30.** **<u>BUG FIXED</u>** **None.** **<u>KNOWN ISSUES</u>** **1. When using snapshot in SW, it saves the picture that took last time.** ***Will fix in the next version.** **2. When using Pan/Tilt/Zoom/Preset, camera stops tracking, but SW tracking status is still on.** ***Will fix in the next version.**
V1.1.1013.0 **Release date:** **Dec 14, 2020**	**<u>WHAT'S NEW</u>** **1. Resizing supported, 1080 resolution is suggested** **2. Supports camera power on/off** **3. Supports camera scheduling power on/off/reboot** **4. Supports camera audio mute** **<u>BUG FIXED</u>** **1. Resolved issues regarding irregular messaging status under the Camera and Snapshot.** **2. Resolved issues regarding streaming failure (no video presented)** **3. Resolved issues regarding audio output and quality.** **4. Resolved issues regarding remarks under "Device" when model is not supported or an incorrectly typed in account/password.** **5. Resolved issues regarding random crash when firmware is updated.**

	KNOWN ISSUES **3. When PC resolution is set to 1366x768 you may experience an incomplete layout.** ***1920x1080 PC resolutions are suggested on the console.** **4. Zoom value on AVer PTZ Management is not the same as the Web browser.** ***It happens because value settings are different on these two devices.** **5. There are two different behaviors while user turned the power status from Power On to Standby.** *** It happens as different power off status for PTZ and TR series. When the user turns off TR310/TR311/TR311HN/TR313/TR333, the camera switch to Standby Mode; When powering off PTZ310/PTZ330/PTZ310N/PTZ330N/PTZ310W/PTZ330W, the camera either goes to Power Saving or Standby Mode. As for TR530/TR320, the camera switches to Power Saving Mode.**
V1.1.1009.0 **Release date:** **September 22, 2020**	**WHAT'S NEW** **1. Include AVer IPCam Utility when installing AVer PTZ management.** **2. Support camera live view, remote control such as pan, tilt, zoom, tracking etc.** **3. Tracking control status to be active with the PTZ camera (SmartShoot) Enable/Disable.** **4. Able to add up to 128 new cameras.** **5. Able to edit and delete devices.** **6. Support device grouping.** **7. Able to set up maximum 100 users or admin login account.** **8. Able to go to the camera web control by clicking "Go to Web".** **9. Able to import and export device file.** **10. Support multi device FW update.** **11. Able to compare FW version before auto FW update.** **12. Support device reboot remotely.**

	13. Support device factory reset. **14. Remotely update supported camera list.** **<u>KNOWN ISSUES</u>** **1. Unexpected status when using Pan, tilt, Zoom.** ***Will be fixed in the next version as the issue will be fixed by firmware as well.** **2. Upgrade/Auto Search/Model name isn't workable with non-specific ID.** ***The software will recognize the model name within the supported camera list, so if the model name is being changed, it wouldn't be recognized.** **3. Scroll bar to full, but <zoom in rate> isn't maximum.** ***Scroll bar is defined inconsistently on different devices. Will be fixed when the issue is fixed by firmware first.** **4. Scroll bar value does not sync to current value while tracking on.** ***Will be fixed when the issue is fixed by firmware first.** **5. Two different behaviors while user turned the power status from Power On to Standby.** ***Will be fixed when the issue is fixed by firmware first.** **6. Scroll bar's ratio track cannot synchronize with Camera.** ***Wrong value is sent by firmware. Will be fixed when the issue is fixed by firmware first.** **7. After update success, <six minutes limit> should be cleared.** ***It happens because there is a 6-minute countdown on software when firmware is updating. If firmware update finishes within 6 minutes, the time limit will be cleaned out. Will be fixed in the next version.**